

SGAIM

Business Process Outsourcing Services

CDP

COMMERCIAL DISPUTE
PREVENTION





CDP

COMMERCIAL DISPUTE PREVENTION

Avoiding commercial disputes is possible with Commercial Dispute Prevention

Many companies have serious problems with the invoices they receive from their suppliers of products and services, around 10% of these lead to commercial disputes. In the case of large companies, this problem can mean thousands of hours per year lost in human and economic resources. The prevention of these disputes lies in the interconnection of supplier and customer invoicing systems to ensure there are no divergences between the invoices they issue and the commercial agreements established. The most effective solution consists of centralising the secure exchange of data on the SGAIM TTID Plus web portal.

The Commercial Dispute Prevention Solution provides a company's suppliers with real-time access to the information in their customer's ERP to ensure they are aware of what they can invoice at all times. The supplier can issue a pre-invoice and send it to the portal for approval by the customer. They can consult all the pre-invoices requested, the commercial agreements reached or the price lists of their products. Once a pre-invoice has been approved, the supplier can invoice the customer with the guarantee that there can be no discrepancy.

With SGAIM's solution, it is no longer necessary to devote large amounts of money and resources to the management of Disputes over products and services from suppliers, enabling savings of up to 80% in costs and achieving a differential service that enables the company to focus on its business.

SGAIM's CDP can be combined with any of the SGAIM solutions to complement the whole management process for accounts payable and receivable.

Benefits of Commercial Dispute Prevention

Average 80% reduction in costs

Improved efficiency in processing supplier invoices

Reduction in disputes with suppliers

Improvement in Customer-Supplier relations

Reduction of slow rectification processes for invoices, credit notes, etc

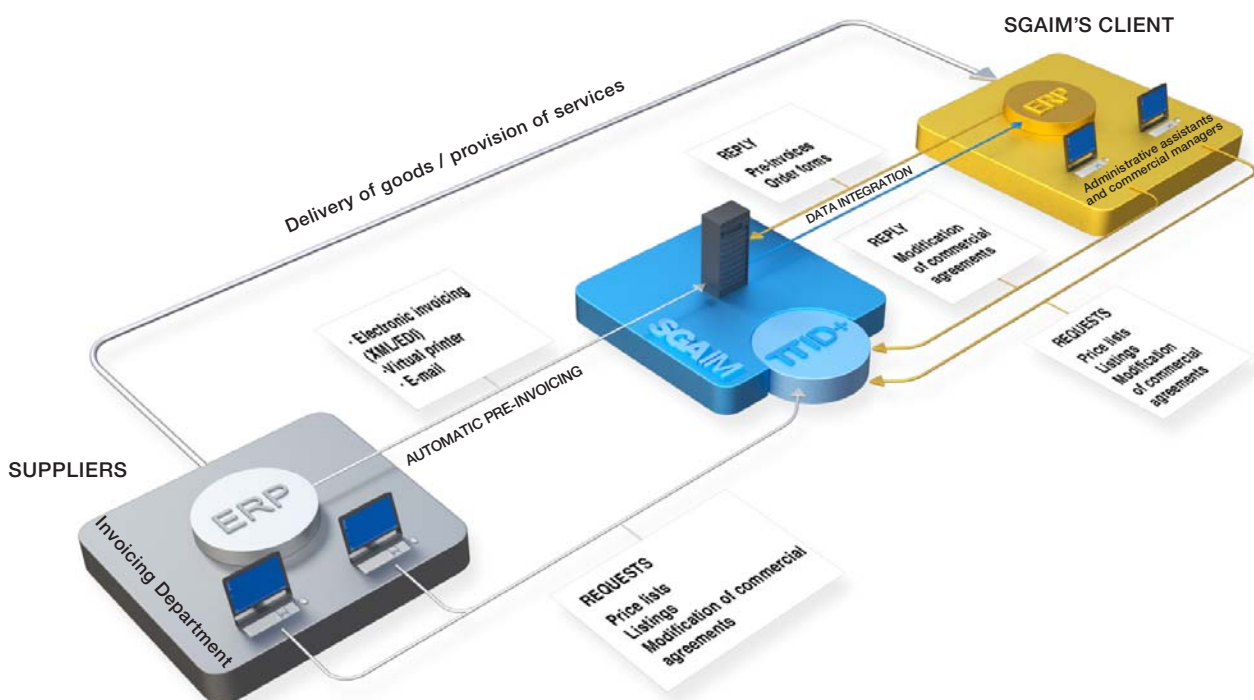
Increase in the control of costs and material received from suppliers

Guarantee of correspondence between the agreements and services or products received

Save Up To 80%

Technological Advantages

- Application of the latest Web technologies to provide access to the supplier to the invoicing processes and prevent any discrepancies in the invoicing
- Integration of data and services between systems
- Traceability in the entire process, guaranteeing quality



SGAIM

Converting information
into knowledge

SGA INFORMATION MANAGEMENT. S.A

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